

On the Horizon

BPHC Launches Medical Assistant Training Program

As DSRIP transforms healthcare in the Bronx, job responsibilities and titles may also change for members of BPHC's workforce who make care delivery possible. Our Workforce Sub-Committee is working to ensure that the BPHC workforce is trained and prepared to provide a new healthcare experience to the Bronx community.

On March 22nd, BPHC launched a training program in collaboration with Hostos Community College that is specifically designed for Medical Assistants (MAs) working for primary care teams across our PPS. This program will set standard skills and competencies for MAs, provide them with certification, and prepare them for the transition to DSRIP. In addition to the clinical and administrative skills conventionally included in their professional development, MAs will be trained in DSRIP-related topics like population health management, patient self-management, motivational interviewing, and accountability as a member of a care team. Courses will be held one full day a week for nine consecutive weeks. During the last session on May 17th, the participants will take the CCMA certification exam, through the National Health Career Association.

In addition to this program, BPHC will develop and offer training programs for a range of other positions in the primary care team and care management staffing model, including for Care Coordinators later this spring. For more information, please contact Mary Morris, BPHC Director of Workforce Innovation, at mmorris@sbhny.org.

CSO to Create Compliance Hotline

Compliance is an essential element of BPHC's ability to operate as a PPS. BPHC can only be effective when it and all of its members promote a strong culture of integrity and ethics, and weeds out fraud, waste, and abuse. BPHC has created a detailed Compliance Plan and Code of Conduct that outlines how BPHC will implement a robust and comprehensive compliance program to support the DSRIP initiative. In addition to the [Compliance Plan](#) and [Code of Conduct](#), BPHC also has [Policies & Procedures](#), which are available on our online [Document Center](#).

In addition, the CSO intends to create a safe space for complaints. Any individual in our PPS will be able to report fraud, waste, abuse, or any kind of non-compliance related to BPHC activities by calling a compliance hotline or visiting an online web link, which will be launched by the end of April.

In Case You Missed It

CSO Hosted All-Member Webinar

On March 15th, the CSO hosted an All-Member Webinar discussing BPHC's progress in many areas including funds flow, project implementation, and community, workforce, and physician engagement. The [slide deck from the All-Member Webinar](#) is available at BPHC's online [Document Center](#).

NYSDOH Announces CRFP Fund Awards

On Friday, March 4th, the State awarded funds for the Capital Restructuring Finance Program. Of the 16 member organizations who applied for CRFP funds, three received awards: the Institute for Family Health, Montefiore Medical Center, and Morris Heights Health Center. [A full list of awardees and award amounts is available online.](#)

Featured Profile



Teresa Pica,
SBH Health System

Upcoming Events

April 1
DY2 Begins

April 18
PPSs Meet in Albany

May 3
Downstate PPS
Learning Symposium

Resources

- [Compliance Plan](#)
- [Code of Conduct](#)
- [Policies & Procedures](#)
- [CRFP Awards](#)
- [All-Member Webinar](#)

To download other BPHC resources, please visit our website: www.bronxphc.org/document-center

E-mail us your feedback:
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