

On the Horizon

DSRIP 101 Training Available for All PPS Members

Now that most of BPHC's projects have launched, it is very important that individuals within our PPS understand what DSRIP is, how it affects them, and how they can contribute to healthcare transformation in the Bronx. In late 2015 we released a [video](#) introducing BPHC's workforce to DSRIP, which is available on our website. Later this spring, BPHC will build on this video with a DSRIP 101 training course.

DSRIP 101 will be open to any individual at any organization in our PPS. This half-hour online training will provide a basic overview of DSRIP and the changes that it will bring. The workforce communication work group is developing a strategy for circulation of the video, and we will make an announcement in an upcoming Bulletin when it is officially launched.

MAX Series Jump Starts ED Triage Project at SBH

At SBH Health System, the top 50 ED utilizers logged over 2,500 visits and nearly 200 hospital admissions in less than a year. Many of these patients suffer from complex physical and behavioral health issues, exacerbated by lack of basic necessities like food and housing.

SBH joined the DSRIP Medicaid Accelerated eXchange (MAX) Series, a population-based performance improvement initiative led by NYSDOH, to launch a targeted program to identify and connect these super-utilizers to more appropriate and supportive services. This is a critical need for SBH, especially as it launches BPHC's [ED Care Triage project](#). In February, 2015 clinical leaders from SBH and BPHC began meeting with representatives from other PPSs to develop plans for this initiative, and have met quarterly to present updates and receive guidance and best practices.

Since the first MAX Series meetings, SBH has compiled a list of the highest ED utilizers and developed a protocol to flag and divert them. Because up to 70% of super-utilizers are homeless, SBH is partnering with supportive housing providers at BronxWorks and Bronx Crisis Respite Center – both members of BPHC – to receive patients who are visiting the ED due to a housing or mental crisis. In addition to helping high-risk patients, these new systems will also allow SBH to get a head start on implementation of the ED Care Triage project. SBH will present a final assessment of this initiative in September, 2016.

In Case You Missed It

BPHC Launched Medical Assistant Training Program

On March 22nd, BPHC launched a training program in collaboration with Hostos Community College that is specifically designed for Medical Assistants (MAs) working for primary care teams across our PPS. This program sets standard skills and competencies for MAs, provides them with certification, and prepares them for the transition to DSRIP. BPHC will continue to develop and offer training programs for a range of other positions in the primary care team and care management staffing model, including for Care Coordinators later this spring.

Featured Profile



Veronica Alberto,
Divino Niño Pediatrics

Upcoming Events

April 18
PPSs Meet in Albany

May 3
Downstate PPS Learning
Symposium

Resources

- [DSRIP Overview Video](#)
- [ED Care Triage Project One-Pager](#)

To download other BPHC resources, please visit our website: www.bronxphc.org/document-center

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