

On the Horizon

PPS Compliance Hotline for Reporting Compliance Issues

BPHC depends on compliance from each PPS member, so it is important to establish a way to hold members accountable for non-compliant activities. Our PPS now has a compliance hotline, first described in a [bulletin released on March 25th](#), to receive complaints of fraud, waste, abuse, or any compliance issue related to BPHC activities. The compliance hotline number is 1-855-813-7351, and it is possible to report compliance issues online at www.bphc.ethicspoint.com. It is also possible to report a compliance issue anonymously, regardless of the method used to report it.

NYAAC Behavioral Health Integration Panel on May 18

Integration of primary care and behavioral health services is one of BPHC's top priorities, and is a significant part the healthcare transformation underway in the Bronx and across the state. On May 18, the New York Association for Ambulatory Care (NYAAC) is hosting a panel discussing behavioral health integration, featuring presentations by SBH's Patricia Belair and Dr. Lizica Troneci.

We strongly encourage all who are interested and/or are in the process of implementing primary care integration to attend this event. More information and a link to register are provided [here](#).

Upcoming Events and Opportunities for Practitioner Engagement

BPHC is committed to involving practitioners - physicians, nurse practitioners, physician assistants, behavioral health clinicians, and others – in our planning, strategy, and implementation, and we are providing opportunities for them to learn more about DSRIP goals and milestones. Through training workshops (for CME credit), educational forums, performance improvement learning collaboratives, BPHC is working to help practitioners gain insight into the care delivery models, newest clinical guidelines, best practices for chronic care management, and care coordination systems which were generated by BPHC's DSRIP Work Groups.

In addition, clinical leaders continue to guide BPHC's planning, strategy, and implementation. 62 clinicians currently participate in BPHC's Committees and Work Groups, guiding the development of our projects and advising the selection of Evidence-Based Guidelines used in clinical settings across the PPS. Front-line primary care practitioners lead Site-Specific Implementation Teams, which will pilot and lead project implementation at their respective organizations. Over 500 BPHC primary care practitioners are now working towards meeting PCMH 2014 Level 3 standards.

In Case You Missed It

DSRIP Educational Materials Available

Our member organizations have asked for more information to educate front-line staff about DSRIP. To address this need, we have released a [DSRIP Overview video](#) and posted it to our website. We are also in the process of creating an online DSRIP 101 training, which will be made available to our entire PPS.

E-mail us your feedback: feedback@bronxphc.org

To report compliance issues please call the **Compliance Helpline: 1-855-813-7351**, or report online: www.bphc.ethicspoint.com.

Our mailing address is: 4422 Third Avenue ▪ Bronx, New York 10457

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Featured Profile



Danika Mills
Coordinated Behavioral Care

Upcoming Events

May 18
NYAAC Behavioral Health Integration Panel

Resources

- [March 25 Bulletin](#)
- [BPHC Compliance Plan](#)
- [BPHC Code of Conduct](#)
- [Event Announcement: NYAAC Behavioral Health Integration Panel](#)
- [DSRIP Overview Video](#)
- [Our Previous Bulletin](#)

To download other BPHC resources, please visit our website: www.bronxphc.org/document-center



You can visit us online:
www.bronxphc.org