



# BPHC WORKFORCE INNOVATIONS TRAINING PROGRAMS

## Nurse Care Management Supervisor Training

### Description

Today's emerging healthcare models, such as Patient Centered-Medical Homes, Health Homes and Accountable Care Organizations, depend on a skilled workforce that has the training and support required to be able to coordinate care for complex, high-risk patients with multiple social service needs. The Nurse Care Management Supervisor Training focuses on the role of supervision in a changing health care world, providing supervisors with an opportunity to advance their own knowledge of their role through didactic presentations and individual and group experiential learning. This one-day training is designed to assist the new or experienced supervisor to clarify their role, identify practices they want to improve, and learn strategies to support the staff they oversee.

Note: Participants of this course must also take the BPHC Care Coordinator Training Program (63 hours).

### Audience

All Managers supervising Care Coordinators.

### Training Objectives

Participants will:

- Identify qualities of good supervision.
- Describe transformational change.
- Define a personal mission/vision for your work as a supervisor.
- List the five key functions of supervision and give an example of each.
- Identify at least three areas of focus for supervision that supports a whole health/wellness approach to care.
- Describe strategies for ensuring the inclusion of care coordinators in the overall team.

### Registration Contact:

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### Training Date

April 13<sup>th</sup>, 2017

### Location

CUNY on the Concourse  
2501 Grand Concourse,  
3<sup>rd</sup> FL  
Bronx, NY 10468

### Presented by

The National Council for Behavioral Health is a non-profit organization and a national leader in integration, care coordination and Motivational Interviewing approaches, developing and implementing practice models, assessment tools, and technical assistance and training opportunities.

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