



BPHC Resource Directory FAQ

What is the Resource Directory?

The BPHC Resource Directory is an online, searchable tool featuring our PPS member organizations and the range of services we offer to the Bronx community. Users can conduct searches by name of organization, location, services offered and more. The Resource Directory launched on April 5, 2017.

Why did BPHC create the Resource Directory?

The Resource Directory is a project of BPHC's Community Engagement Workgroup, which identified the need for a platform that allows people from within or outside of our PPS to learn about the vast array of programs and services provided through our PPS membership.

Is the Resource Directory a referral management tool?

No. The Resource Directory is a directory. It was not developed to serve the role of an online referral tool. However, the organizational profiles in the Resource Directory will serve as a basis for the development of BPHC's Referral Management System (RMS), a closed-loop referral management system that will be launched later this year.

Who Can Use the Resource Directory?

The Resource Directory is available for use by anyone – PPS member organizations, non-PPS organizations, and the public.

How to Access the Resource Directory:

The Resource Directory is accessible through BPHC's website (bronxphc.org) and our URL **BronxResourceDirectory.org**.

Which organizations are included in the Resource Directory / How can my organization be included?

At this time, the Resource Directory only includes organizations that are members of our PPS. Organizations featured the Resource Directory provided their information to us through an online form sent to them in fall 2016 and winter 2017. If your organization is a member of our PPS but not included in the directory, you may e-mail Albert Alvarez at AAlvarez3@sbhny.org to have the online form re-sent to you. We look forward to having all PPS members be a part of the Resource Directory.

If my organization is included in the Resource Directory, how can I update our information?

Throughout the year, organizations will have the opportunity to provide updates to ensure that their information is timely and relevant. You can also contact Albert Alvarez at AAlvarez3@sbhny.org with your updates or for questions/ comments.

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