



BPHC WORKFORCE INNOVATIONS TRAINING PROGRAMS

Essentials of Care Coordination

Description

Today's emerging healthcare models, such as Patient Centered-Medical Homes, Health Homes and Accountable Care Organizations, depend on a skilled workforce that has the training and support required to be able to coordinate care for complex, high-risk patients with multiple social service needs. This two-day program provides basic training for non-care management staff who work with Care Coordinators. Participants will learn the purpose of care coordination and the Care Coordinator role. They will explore how values and bias can affect our work. They will learn about team based care, assessment and care planning, and ethics and professional boundaries.

Audience

All non-care management staff (excluding IT) who work with Care Coordinators (e.g. Health educators, Pharmacists, Pharmacy techs, Registered dietitians, Population health managers, LPNs, CHWs).

Topics

Day 1

- Introduction to New Models of Care and Person-Centered Care
- Care Coordination and the Social Determinants of Health
- Values and Bias

Day 2

- Interdisciplinary Teams and Care Management: Integrating Care Management into Current Workflows
- Care Coordination Tasks: Assessments and Care Planning
- Ethics and Professional Boundaries

Registration Contact:

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Training Dates:

October 16 and 17, 2017

Location:

CUNY on the Concourse
2501 Grand Concourse
3rd Floor
Bronx, NY 10468

Presented by:

The Primary Care Development Corporation (PCDC), a nationally recognized nonprofit organization dedicated to expanding access to quality primary care, to improve the health of families and communities, lessen disparities and reduce healthcare costs.

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