



BPHC WORKFORCE INNOVATIONS TRAINING PROGRAMS

Leadership and Change Management Training

Description

Strong and positive leadership is essential to organizational success, especially when guiding staff through change. This change can be specific to your organization's mission or it can be system-wide such as the shift from a volume-based to a value-based healthcare system.

Leaders need the training and tools to ensure that staff are informed, engaged and prepared for changes in the workplace.

This two-day training will examine areas critical to performing as a leader and guiding change. Course participants will explore leadership styles and what it takes to be a manager and a strong leader in today's healthcare environment.

The format includes lecture, class discussion and group activities.

Audience

This program is designed for directors and managers in BPHC member organizations.

Training Topics

- Leadership and Management
- Change Management
- Teamwork
- Engagement and Motivation
- Personal and Situational Leadership
- Emotional Intelligence
- Communication
- Performance Coaching

For further information, contact Mary Morris, mmorris@sbhny.org.

Registration Contact

Maria D. Galafá
mgalafa@sbhny.org
646-773-2314

Training Dates

Part 1: Friday, May 4
Part 2: Friday, May 11

9:30 a.m. – 4:30 p.m.

Location

CUNY on the Concourse
2501 Grand Concourse
3rd Floor
Bronx, NY 10468

Presented by

Tudor Advisory Group
Dr. Alan Cooper
BPHC Lean Program

E-mail us your feedback: feedback@bronxphc.org

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