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Federal Regulations for NEMT

ePACES

Insurances by Transportation Manger

# APPENDIX



BRONX PARTNERS FOR  
HEALTHY COMMUNITIES



# Federal Regulation

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- NEMT is authorized under the Social Security Act §1902(a)(70) and 42 C.F.R. §440.170 and requires that states:
  - Ensure necessary transportation to and from providers;
  - Use the most appropriate form of transportation; and
  - Include coverage for transportation and related travel expenses necessary to secure medical examinations and treatment.



# Electronic Provider Assisted Claim Entry System (ePACES)

- A web-based application which will allow Providers to create/submit claims, verify eligibility and other transactions.
- Allows for providers to view the Medicaid eligibility criteria (i.e. MCO, restrictions, etc.)
- ePACES Enrollment begins with issuance of a token and then responding to a series of emails generated by accessing the website  
<https://www.emedny.org/enroll/>.
  - Or call 800-343-9000 to obtain a token.

**Client Information:**

Client ID:	LL12345X	Client Name:	DOE, JOHN
Gender:	M	SSN:	
Date of Birth:	1/1/1950	Address 1:	ADDRESS LINE 1
Anniversary Date:	1/1/2013	Address 2:	
Recertification:	DECEMBER	City, State Zip:	CITY, STATE ZIP
County:	ORANGE	Office:	
Date of Service:	4/16/2013	Plan Date:	4/1/2013

**Medicaid Eligibility Information:**

MA Eligible

Co-pay Remaining: \$195.00

NAMI: \$1,500.00 1/1/2012 NAMI Remaining: \$1,500.00

Covered Services		Standard Co-pay	
Code	Description	Service Type	Co-pay
AG	Skilled Nursing Care	Clinic	\$3.00
AL	Vision (Optometry)	X-Ray	\$1.00
MH	Mental Health	Lab	\$0.50
UC	Urgent Care	Inpatient	\$25.00
1	Medical Care	OTC	\$0.50
35	Dental Care	Brand Drug	\$3.00
4	Diagnostic X-Ray	Generic	\$1.00
47	Hospital		
48	Hospital - Inpatient		
5	Diagnostic Lab		
50	Hospital - Outpatient		
86	Emergency Services		
88	Pharmacy		
98	Professional (Physician) Visit - Office		

**Medicaid Managed Care:**

Plan name: MANAGED CARE PLAN INC

Address: 1234 MAIN ST  
CITY, STATE ZIP

Phone: (800) 222-3333

Plan Code: 00

# LogistiCare: In-Network MCOs

- **Affinity HealthPlan NY Medicare**  
1-866-712-1054
- **Anthem Wellpoint**  
1-866-381-4856
- **Archcare MLTC**  
1-844-544-1395
- **Elderplan Homefirst MLTC**  
1-877-779-8611
- **Elder Plan Medicaid Advantage Plus**  
1-877-714-6880
- **Elderplan FIDA**  
1-866-481-9485
- **Elderplan Medicare Advantage Prescription Drug**  
1-877-659-6141
- **Elderplan Nursing Home**  
1-855-251-7094
- **Empire Blue Cross Blue Shield Healthplus MLTC**  
1-866-481-9667
- **Healthfirst Complete Care**  
1-888-260-1010
- **Healthfirst FIDA**  
1-855-675-7630
- **Healthfirst MCR**  
1-888-260-1010
- **Healthfirst MLTC/SHP**  
1-800-633-9717
- **Humana**  
1-866-588-5122
- **Integra MLTC**  
1-877-831-3146
- **Liberty Health Advantage; Preferred Choice – Medicare Advantage; Dual Power – Medicare/Medicaid**  
1-877-779-8613
- **Long Island Nassau & Suffolk Counties**  
1-844-678-1103
- **Montefiore Diamond Care MLTC**  
1-855-556-6683
- **Partners Health Plan FIDA**  
1-855-369-3721
- **Senior Whole Health FIDA Plan**  
1-866-849-8858
- **Senior Whole Health NY Medicare; Nursing Home Certifiable (NHC)**  
1-877-564-0573
- **United Health Care MCR National**  
1-866-418-9812
- **United Healthcare Dual Advantage**  
1-866-913-2497
- **United Healthcare Dual Complete**  
1-866-913-2497
- **United Healthcare MCEd Comm Adv**  
1-866-913-2497
- **United Healthcare MLTC**  
1-877-779-8615

Rides with LogistiCare can be booked by calling the MCO affiliated number and following the prompts for transportation.

# National MedTrans

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- Ride with National MedTrans can be booked via:
  - Online  
<https://www.natmedtrans.com/index.php/request-a-ride/>
  - Over the phone: 844-714-2219
  - Mobile App: NATIONAL MEDTRANS NETWORK INC
- In-network MCOs for NYC include:
  - Agewell
  - AlphaCare
  - Centers Plan for Healthy Living
  - Extended MLTC
  - GuildNet
  - Village Care
  - VNSNY MLTC

